

8921D-02

HP 8921D Dual-Mode Cell Site Test System

Serial Numbers:

0000A00000 / 9999Z99999

Y2K update information.

Product requires Firmware update revision A.18.00 or greater.

To Be Performed By:

Customer

Parts Required:

HP P/N	Description	Quantity
For Instruments with current Firmware Rev. A.05.01 through A.14.14		
8921ART option R40	Memory Upgrade Kit	1
(Contains memory board and firmware set)		

For Instruments with current Firmware Revisions A.15.00 through A.17.00

8921ART option R98	Firmware Upgrade Kit	1
(Contains firmware set)		

January 1, 1997 Serial Number:

N/A No HP 8921Ds shipped in 1997

Situation:

Firmware revisions A.05.01 through A.17.00 are Y2K compliant for manual operation but may not be fully compliant for remote operation if running a software program using the Basic Programming command "TIMEDATE". Dates reported using the Basic Program command "TIMEDATE", will be inconsistent with dates appearing in the instrument's "CONFIG" screen "Date" field. In addition, "TIMEDATE" cannot report any date greater than 31 December 1999.

Firmware revisions A.18.00 and above are fully Y2K compliant for manual and remote operation. The "TIMEDATE" function has been corrected to report any date set between 1 January, 1994 and 31 December, 2093 and will match the "CONFIG" screen "Date" and "Time" settings.

Solution / Action:

A firmware upgrade is not required if:

The HP 8921D is being used manually (i.e. not being controlled by a software program)

A firmware upgrade is not required if:

The HP 8921D is being controlled by a software program, which does not use the "TIMEDATE" Basic Programming command. If the HP 8920 is required to report the Date while running a software program, the Basic Programming command of "CONF:DATE?" Can be used instead of the "TIMEDATE" command. The "CONF:DATE?" Command will return a date formatted as MM/DD/YY.

A firmware upgrade is required if:

The HP 8921D is being controlled by a software program, is required to work with the "TIMEDATE" command, and currently has a firmware revision of A.5.01 through A.17.00.

Hewlett Packard's Y2K Product Support Policy will cover under warranty, all HP 8921Ds shipped after January 1, 1997, and all HP 8921Ds currently covered by Extended Warranties or Support Contracts. HP 8921Ds shipped after January 1, 1997 begin with Serial Number 3633A08936(except refurbished units). To determine the original ship date of new or refurbished units, contact

Hewlett Packard's Customer Support Center (1-800-452-4844).

Date: 16 October 1998

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*           MODIFICATION RECOMMENDED
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*
*           STANDARDS: LABOR HOURS  ___1hr___
* ACTION CATEGORY: ON SPECIFIED FAILURE X   IMMEDIATELY  ___
*                   AGREEABLE TIME  ___
* LOCATION CATEGORY: CUSTOMER INSTALLABLE X   ON-SITE  ___
*                   HP LOCATION  ___
* AVAILABILITY: PRODUCT'S SUPPORT LIFE
* SERVICE INVENTORY: RETURN  ___   SCRAP  ___X___   SEE TEXT  ___
* USED PARTS: RETURN  ___   SCRAP  ___X___   SEE TEXT  ___
* HP RESPONSIBLE UNTIL: 1 September 2000
* AUTHOR/ENTITY:  ___JRR / 1000___
* ADDITIONAL INFO:  _____
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